

# **SERVICE LIKE NO OTHER**

Kanawha Scales & Systems (KSS) has built its reputation around the highest level of customer support, innovative technology, and dedicated account management required by customers around the world.

#### 24/7 AVAILABILITY

KSS has always provided repair and maintenance service, available 24 hours a day, 7 days a week. In addition, technical phone support is provided any time you call, every time you call.

#### TRAINING

All of our service technicians are factory trained and are state registered where applicable. They are also required to participate in the KSS Service Technician Training Program. This program was designed and developed to ensure that our technicians are knowledgeable in all aspects of the weighing industry.

> "As a total solutions provider, Kanawha Scales & Systems has an unbeatable combination of experience, knowledge, and commitment to success."

#### **CALIBRATION AND REPAIR**

KSS provides standard repairs, emergency repair service, and regularly scheduled maintenance contracts. All calibrations are performed to NIST Handbook 44 standards to ensure that your scales are performing accurately.

#### DATA MANAGEMENT AND REPORTING

**WebView Plus** online reporting provides web access to all of your scale information, repair histories, and calibration certificates. Download custom reports, determine budgetary needs, and even place service calls online.



#### CORPORATE HEADQUARTERS: Rock Branch Industrial Park • 111 Jacobson Drive, Poca, WV 25159 • 800.955.8321 • kanawhascales.com

#### **KSS BRANCH OFFICES:**

Birmingham, AL	888.313.6262
Montgomery, AL	800.955.8321
Pikeville, KY	888.703.8171
Cincinnati, OH	888.280.7254

Columbus, OH	800.231.1679
Dayton, OH	800.387.7297
Akron/Canton, OH	800.888.0840
Pittsburgh, PA	800.874.0591
St. Marys, PA	800.874.0591

Carnegie, PA	
Parkersburg, WV	
Fairmont, WV	800.872.0337
Wheeling, WV	800.888.0840



## **SERVICE LIKE NO OTHER**

**PROVIDING SALES AND SERVICE ON ALL TYPES OF WEIGHING EQUIPMENT, INCLUDING THE FOLLOWING:** 



#### **Truck and Rail Scales**

Measure incoming materials and outgoing product with equipment from a broad range of truck and rail scales. Our rugged truck and rail scales assure accurate cost and revenue control.



#### Laboratory High Precision Balances

Because accuracy matters, we provide the equipment to do the job. From high precision laboratory balances to portable electronic balances, KSS offers the best in high performance equipment.



#### **Floor Scales and Indicators**

From rugged, dependable floor scales to advanced programmable indicators, KSS offers everything to meet the varied needs of our customers.



#### **Bin, Tank, & Hopper Scales**

We offer custom solutions to meet your needs. From bin designs to meet your specific application, a broad range of loadcells, and specialty gates and valves, KSS can provide it all. We also offer conversions to your existing hopper systems.





#### **Custom Solutions**

KSS can customize a system to fit your requirements and your budget. From data collection and PLC control systems to truck and train loadouts, the experience and expertise provided by our team at Kanawha Scales & Systems is unsurpassed. We provide the sales, service, and support to meet your needs and so much more.

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### **ISO 17025 CALIBRATION**



#### **Belt Conveyor Scales**

When it comes to belt scales, nobody knows dynamic weighing systems better than KSS. Proper application and installation of quality equipment is the key to a successful project.